



M5B Global

ISO 9001:2015

Quality Policy

Administrative Change Management

Version	Date	Approved By	Summary of Changes
01	11/14/2023	Michael Bradshaw	Reviewed, Prepare for Initial Release
02	01/26/2024	Michael Bradshaw	Reviewed for Final

M5B Global, LLC has established this quality policy to acknowledge and communicate to our employees and interested parties that we are committed to establishing and continually improving our Quality Management Systems based on the ISO 9001:2015 Quality Management Systems (QMS) requirements. This policy is consistent with the purpose and context of our business. It gives us a framework for setting our business quality objectives, committing to satisfying customer requirements, and complying with contractual, regulatory, and legislative requirements.

M5B Global, LLC:

- Is committed to understanding and satisfying our customers' requirements.
- Is committed to providing the resources required to accomplish our objectives.
- Acknowledges that people are the heart of our business and that their full engagement provides opportunities for personal and professional growth and enables business performance excellence.
- Understands that a desired result is achieved more efficiently when activities and related resources are designed and executed as a process or series of interconnected processes.
- Is committed to achieving continual improvement across all aspects of our business operations.
- Is committed to making decisions related to our QMS following an analysis of risk and other relevant data.
- Acknowledges that our company and the relationship we have with our external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
- Acknowledges the value of understanding the requirements of interested parties, and in meeting our social, environmental, regulatory and legislative responsibilities.
- Has established business quality objectives that are aligned with this policy and our strategic direction.